




Notes:

1. Check this box if product being returned is not under warranty and you wish for an estimate of cost to repair prior to proceeding.
  2. Please provide a fault description to enable our service team to confirm failure mode.
  3. All fields must be completed.
  4. All freight charges for shipping to Enatel must be pre-paid by sender unless approved by Enatel and indicated on this form.
  5. All defective items should be returned with original packing or equivalent suitable freight protection.
  6. Clearly indicate the RMA No. on the shipping label or on the boxes being returned.
  7. All items to be returned to: Enatel, 66 Treffers Road, Christchurch 8042, New Zealand.
  8. All shipping documents & pro-forma invoices must show the RMA No., that the goods are of New Zealand Origin and are being returned for repair.
  9. If the RMA is issued by Enatel but the return has not been received within 6 months, the customer will be advised the RMA is to be cancelled.
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